Mackinnon
mackinnonconstruction.com

QUALITY POLICY 2026

Purpose and Scope

This Quality Policy sets out Mackinnon Construction's commitments, responsibilities and approaches to continually improving the quality of products and services that are delivered to the organisation's stakeholders.

Our Commitment

MCL will develop, implement and continually improve an integrated management system that complies with the requirements of ISO 9001, ISO 14001 and ISO 45001, along with any other standards that may be adopted from time to time.

To set quality management improvement objectives and targets, and to measure progress against these using quality performance indicators.

To comply promptly with all applicable legal and other requirements, including any identified voluntary commitments.

To deliver contracts in accordance with Client's expectations, ensuring that all requirements are fulfilled.

To focus on Client needs, ensuring that all information is given prior to the commencement of works, and establishing positive communication at all times.

To commit time, resources and financial means to establish a competent, trained and skilful workforce, including the training and development of employees to their maximum potential.

Ensure employees at all levels are aware of their responsibilities whilst carrying out work on behalf of MCL.

We will ensure that the communication of this policy is achieved to employees, contractors, clients, customers and any other who may wish to view it. MCL's Directors and Senior Managers ensure that all requirements; both economically and morally are in place and implemented at all times, ensuring that Quality and Quality Management is second nature.....At All Times.

Our Approach

To use a risk-based approach to address the requirements of the business both internally and externally.

To develop, implement, monitor and improve processes and procedures that assure the quality of products and services which are delivered to the organisation's stakeholders.

To give our people the right information, advice, training so they know their responsibilities, competent to work and be held accountable for their behaviour.

To provide leadership and direction, whilst allowing employees the opportunity to contribute to best practice development.

To have channels of communication to encourage all employees to contribute to improvements in our quality performance.

To deliver a comprehensive series of audits and self-assessments using improvement models and systems auditing procedures, and to act on any deficiencies or improvement opportunities identified.

Our responsibilities

The Managing Director Alistair Mackinnon has overall responsibility for implementing this policy. It is the responsibility of all employees to implement this policy together with their collective and individual responsibilities.

The delivery of good quality management is considered to be a line management responsibility, hence the Managing Director holds each manager accountable for all aspects of quality management in their remit.

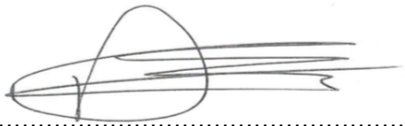
Specific responsibilities for our people are in their role descriptions. More general responsibilities are included in processes, procedures and standards.

Review

An annual review of this policy and the quality performance of the company shall be conducted by the Managing Director. Where deemed necessary by the Managing Director this policy shall be revised at any time so to ensure continuous improvements are applied to the quality performance of the company. All changes shall be notified to the employees.

This policy shall be reviewed where any legislative changes affecting the companies operation take place.

This policy statement shall be briefed to all employees and suppliers to MCL and made freely available to relevant parties.



Signed: ……... Date: 9th January 2026

Alistair J. Mackinnon - Managing Director - Mackinnon Construction Ltd